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Southwest Legal Services Depends on Searchbug's Data Services

And Streamlines Thier Process Serving

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Call (800) 990-2939

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Background:

United States legal procedure, states that all parties must be notified if they are facing legal action against them in a court of law. Notification (called service of process) is accomplished through delivery of documents describing the legal action, and those documents include subpoenas, complaints, summonses, writs and order to show cause. Among other legal services, Southwest Legal Services works on behalf of their clients to deliver legal documents accurately and timely. They need to find their client's target address with laser accuracy. Enter Seachbug data services!

The Problem:

When papers need to be served to a party facing legal action obviously that the process server must have the correct and current address with which to serve those papers. They need accurate data. The problem is getting that data by looking up each target and address is terribly time consuming and inefficient. Southwest Legal Services was wasting huge amounts of time and effort by manually searching each of their client's targets. Enter Searchbug. Searchbug's powerful and inexpensive Batch Data Append tools allows Southwest Legal Services to simply upload a CSV file, quickly appended it and reload it back into their database with which they can then begin the service of process.

Southwest Legal Services Tim Barrett explains, "Searchbug saves us a lot of time. It is incredibly cost effective for us to run the names through the Searchbug system and get the addresses. It saves us a substantial amount of time and effort which contributes to our bottom line."

Tim also praises the Searchbug customer service and the company's "hands on" approach to their customer's data. The Searchbug team is always available to ensure the data is processed properly and if there is an issue it is dealt with quickly. Tim explains, "The Searchbug service has gotten better and better with each year we've used them. The system is fairly seamless now and if there is ever an issue with the data they are really good about getting back to us and figuring it out quickly. They are very responsive to us. Overall Searchbug data services has helped our company tremendously."



SearchBug is a professional online service for finding and investigating people, businesses, addresses, phone numbers, conducting social security number verification in lieu of e-verify, and much more.

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Tim Barrett,
SOUTHWEST LEGAL SERVICES